



OFFICE OF PROBATION AND CORRECTIONAL ALTERNATIVES PRESENTS LUNCH & LEARN



Virtual Meetings

October 14, 2020

• Welcome

Introductions



Learning Objectives

- Review examples of common meetings for community corrections programs and popular audio/video platforms
- More familiar with techniques for setting up and hosting virtual meetings
- Identify one or more ice breakers to use for a virtual meeting



Examples of Meetings

- Bi-Monthly Meetings
- Case Conferences
- Administrative Meetings
- CBI/RSW Delivery
- Team/Unit Meetings



Popular Video/Audio Platforms

- WebEx
- Zoom
- Skype
- GoToMeeting
- Lifesize Go App
- Microsoft Teams
- G-Suite
- Adobe Connect
- RingCentral

Platforms for Small Groups

- Facetime
- Google Hangout
- Google Duo
- Viber
- Signal
- WhatsApp
- Facebook Messenger & Group
 Chat
- YouTube



Virtual Meeting Preparation

- Meeting Settings
- Email Invites
- Registration
- Agenda & Materials
- Alternate Hosts & Roles



Effectively Start & Host a Virtual Meeting

- Test technology ahead of time!
- Allow a "small talk" before the start of the meeting
- Welcome screen
- Stick to meeting basics
- Share Screen/Files
- Breathe!
- Questions/Feedback



Add Variety to a Virtual Meeting

- Participation
 - Call on them directly and unmute
 - Raise the virtual Hand
 - Chat feature
- Ice Beakers
- Polls



Troubleshooting Tips

- Remain calm and patient
 - It happens!
- Use humor
- Remember you are not alone



Voices from the Field Presented By:

- Randi Rothschild, Senior Director of Court Advocacy & Community Outreach, The Fortune Society
- Marlene Klock, Onondaga County Re-Entry Task Force Coordinator
- Barbara Lambros, Westchester County Re-Entry Task Force Coordinator



Additional Trainings

- Zoom Help Center
- WebEx Help Center
- YouTube



QUESTIONS?



Shank



Contact Information

Frank Cangiano Community Correction Representative 2 Office of Probation and Correctional Alternatives (OPCA) Frank.Cangiano@dcjs.ny.gov

Taylor Vogt Community Correction Representative 2 Office of Probation and Correctional Alternatives (OPCA) <u>Taylor.Vogt@dcjs.ny.gov</u> Michele Clarke Community Correction Representative 3 Office of Probation and Correctional Alternatives (OPCA) <u>Michele.Clarke@dcjs.ny.gov</u>

Nicole Aldi

Community Correction Representative 3 Office of Probation and Correctional Alternatives (OPCA) <u>Nicole.Aldi@dcjs.ny.gov</u>



Division of Criminal Justice Services